

NORTH CASCADES PROPANE NEWSLETTER



WINTER IS COMING

**Stay Warm
and Safe**

Be Prepared

**With winter on
the way, here are
some tips to
keep your family
warm and safe
during winter
storms.**

- **BE KIND TO YOUR DELIVERY DRIVER**
Please clear a path to your propane tank. Pulling a hose in deep snow is strenuous work. Also please trim any branches that obstruct the path to the tank. Any help you can provide is greatly appreciated!
- **SNOW PLOWING**
If you hire someone to plow your snow, please show them the location of the propane tanks. Snow piled on propane tanks can create a serious safety hazard.
- **MARK THE LOCATION OF YOUR TANK**
Having a marker will help you avoid plowing or shoveling roof top snow on top of your propane tank. Use a broom to clear off the top of the tank. If your tank is covered in snow, it will not vaporize properly and appliances may not work well.

If you ever encounter a strong odor of gas in your home, leave the house immediately and call us from a safe distance.

We are available 24/7.

A NOTE FROM OUR MANAGER

As winter is upon us and the snow and cold temperatures are here, please keep in mind that we will be working hard to provide you safe and reliable propane deliveries and service through the winter months. In order to help us with this sometimes challenging task, we may call you prior to your scheduled delivery of propane to ask questions about the accessibility of your driveway and your propane tank. Current propane level of your tank (the gauge percentage reading) may be needed to better serve you and for the safety of our employees if driving conditions are unsafe.

Thank you for supporting your locally owned and operated propane company. Feel free to contact me at any time with any questions or concerns you might have.

I sincerely appreciate your business now and in the future. We are and will always be supportive of our current military and our veterans. Thank you for your service.

Thank you

Michael W. Hicks

Mike Hicks
General manager/Owner

EMERGENCY TRAINING

This Fall we had the opportunity to head North and do a training session with the Tonasket Fire District #4. This dedicated fire department invited us to go over some of the safety features on our truck and tanks. After we watched a video that is produced by the Propane Education and Research Council (PERC), we went outside and Mike went over some of the issues that can happen in a propane truck accident. We always appreciate it when we get to work with the local fire departments.



SAFETY MAILING

Each year North Cascades Propane sends out a safety mailing to our customers. In the pamphlet that we send there is important information on what to do if you smell gas, what to do in case you run out of gas and even a scratch-and-sniff to help identify the odor of propane. There is also information about Carbon Monoxide and the symptoms of CO poisoning. Good information safety going into winter. Look for your safety mailing this fall. If you do not receive one, call the office and we can send a pamphlet out.

